



# NEXT Release Notes 2026.5.3

This release includes performance improvements and scheduling enhancements designed to improve the reliability and efficiency of key Clinical workflows. Updates include faster access to resident notes, improved processing of service schedule updates, and corrections to service provider assignment workflows to ensure services are accurately scheduled and available for caregiver documentation. Together, these enhancements help reduce delays, improve visibility, and support more consistent care delivery operations.

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## Clinical Notes Performance Improvements

We have optimized the Resident Notes experience to improve performance when viewing and managing resident documentation, particularly for residents with extensive note histories.

**Navigation:** Clinical → Resident → Medical → Notes

### What's Improved

- Improved loading performance for resident note listings, including residents with thousands of Notes, Progress Notes, and SBAR entries
- Enhanced responsiveness when opening resident records with large volumes of historical documentation
- Reduced processing time when creating and saving new notes
- Improved overall performance when navigating within the Notes section

### Impact

- Faster access to resident documentation
- Reduced wait times when loading resident charts with extensive note histories
- Improved efficiency for caregivers and clinical staff documenting resident care
- More responsive workflows when reviewing, creating, and managing resident notes
- Better overall user experience for communities with high documentation volumes



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## Service Provider Unit Assignment Scheduling Fix

We have resolved an issue that could prevent services from being assigned to the appropriate service provider after updating unit assignments.

**Navigation:** Clinical → Configuration → Service Providers → Manage Units

### Updated Behavior

When a unit is assigned to a service provider and **Update Schedule** is selected:

- Resident services are now properly assigned to the selected service provider
- Service assignments are correctly reflected in Service Delivery and Daily Care schedules
- Caregivers receive the appropriate services for documentation and completion
- Service alerts are only cleared after scheduling updates have been successfully processed

### Impact

- Ensures services appear on caregiver schedules as expected
- Prevents missing assignments after resident transfers or unit changes
- Improves scheduling accuracy and service delivery visibility
- Reduces the need for manual service updates or resaving services

## Service Catalog Update Schedule Processing Improvements

We have enhanced schedule update processing to ensure service changes made through the Service Catalog are fully applied to affected resident services.

**Navigation:** Clinical → Configuration → Service Catalog

### Updated Behavior

- Schedule updates now process all affected services successfully after configuration changes
- The **Update Schedule** action accurately reflects processing status
- Service changes are correctly applied to resident schedules without requiring additional updates
- Unapplied service updates are properly cleared once processing is complete

### Impact

- Improves reliability when updating service configurations
- Ensures schedule changes are consistently applied across residents
- Reduces confusion around pending schedule updates
- Provides greater confidence that service configuration changes have been fully processed

## Care Schedule Service Visibility Improvements

We have resolved an issue that could prevent scheduled services from appearing on caregiver assignments and shift status views, even though the services existed within Service Delivery.

### Areas Affected

- Cares Assignments
- Shift Status
- Service Delivery



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## Updated Behavior

- Scheduled services now appear correctly on caregiver assignments
- Shift Status accurately reflects assigned services and workloads
- Services scheduled for a provider are available for documentation and completion
- Service scheduling information remains synchronized across Clinical scheduling views

## Impact

- Ensures caregivers can see and document assigned services
- Improves service completion tracking and accountability
- Supports accurate operational reporting and billing workflows
- Provides consistent visibility across scheduling and documentation tools

